

Patient Rights and Responsibilities

A. An Administrator shall ensure that:

1. The Requirements in subsection (B) and the patient right in subsection (c) are conspicuously posted on the premises;
2. At the time of admission, a patient's representative receives a written copy of the requirements in subsection (B) and the patient rights in subsection (c); and
3. Policies and procedures are established, documented, and implemented to protect the health and safety of a patient that include:
 - a. How and when a patient or the patient's representative is informed of patient's rights in subsection ©; and (a) where patient rights are posted as required in subsection (A)(1)

B. An Administrator shall ensure that:

1. A patient is treated with dignity, respect, and consideration;
2. A patient as not subjected to: Abuse, Neglect; Exploitation; Coercion; Manipulation; Sexual abuse; Sexual assault; Except as allowed in R9-10-1012 (B), restraint or seclusion; Retaliation for submitting a complaint to the Department or another entity; Misappropriation of personal and private property by an Outpatient treatment centers personnel member, employee, volunteer or student.

3. A patient or the patient's representative:

- a. Except in an emergency, either consents to or refuses treatment;
- b. May refuse or withdraw consent for treatment before treatment is initiated;
- c. Except in an emergency, is informed of alternatives to a proposed psychotropic medication or surgical procedure and associated risks and possible complications of a proposed psychotropic medication or surgical procedure;

(A patient or the patient's representative)

- d. Is informed of the following: The outpatient treatment centers policy on healthcare directives, and the patient complaint process.
- e. Consents to photographs of the patient before a patient is photographed, except that a patient may be photographed when admitted to an outpatient treatment center for identification and administrative purposes; and except as otherwise permitted by law, provides written consent to the release of information in the patients: medical record, or financial records.

4. A patient has the following rights:

1. Not to be discriminated against based on race, national origin, religion, gender, sexual orientation, age, disability, marital status, or diagnosis;
2. To receive treatment that supports and respects the patient's individuality, choices, strengths, and abilities;
3. To receive privacy in treatment and care for personal needs;
4. To review, upon written request, the patient's own medical record according to A.R.S. §§ 12-2293, 12-2294, and 12-2294.01;
5. To receive a referral to another health care institution if the outpatient treatment center is not authorized or not able to provide physical health services or behavioral health services needed by the patient;
6. To participate or have the patient's representative participate in the development of, or decisions concerning treatment;
7. To participate or refuse to participate in research or experimental treatments; and
8. To receive assistance from a family member, the patient's representative, or other individual in understanding, protecting, or exercising the rights.